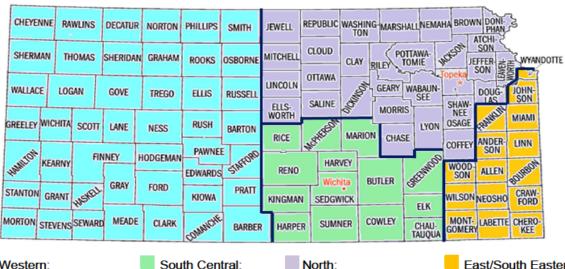
## UnitedHealthcare Community Plan of Kansas Persons with Intellectual/Developmental Disabilities Program Contact List

Type of Inquiry	Contact Name	Phone Number	Email address
Billing and Eligibility Inquiries; Provider			
Complaints/Greivances/Appeals	Provider Services	(877) 542 - 9235	
Consumer/Member Inquiries; Member			
Complaints/Grievances/Appeals	Member Services	(877) 542 - 9238	
Care Coordination	Call your care coordinator directly or if uncertain, please contact Member Services at (877) 542 - 9238		
Provider Relations	Provider Advocates for HCBS Services are assigned geographically. Please see below map.		
Contracting and Credentialing	Provider Advocates for HCBS Services are assigned geographically. Please see below map.		
I/DD Program Specialist	Angela Reinking	(785) 838 - 3729	angela reinking@uhc.com
I/DD Program Manager - Care Coordination	Becky Smith	(913) 642 - 2475	rebecca   smith@uhc.com

## Home and Community Based Service Provider Advocates





Western: Tamara Sands tamara sands@uhc.com Phone: 620-227-2498 South Central: Craig Sangals craig sangals@uhc.com Phone: 316-321-1025

Jennifer Crawford jennifer crawford@uhc.com Phone: 785-232-8713 East/South Eastern: Dalia Aguilar

dalia aquilar@uhc.com Phone: 913-333-4244

HCBS Network Manager: Shandy Ricketts <u>sricketts@uhc.com</u> Phone: 316-794-2252 Credentialing and Special Accounts Krista Hayes

Kristahayes@uhc.com Phone: 913-333-4013